

Public Interest Communications – Spring 2026

PUR 4442

3 credits

Asynchronous

Instructor: Amy Lynn Smith

Office hours: By appointment. (I may set a weekly standing office hour period if students tell me that would be helpful.) I'm also available by email or phone: al.smith@ufl.edu or 248-417-3047. Please allow at least 24 hours for a response during the week and 48 hours on weekends and holidays.

Course Prerequisites: None.

Course Description: In this course, you will learn the basics of being a public interest communicator by exploring concepts and frameworks that are key to the discipline. We'll delve into how public interest communicators strategize and develop their theory of change. We'll also explore the science of message framing, discover how to make people care about big issues, learn how to use communications to mobilize people to act, delve into the science of emotions in messaging and much more. You'll choose an issue to follow for the semester, and for your final project, you'll produce the framework of a public interest communications campaign for that issue.

Course Objectives and Learning Outcomes: By the end of this course, you will be able to:

1. Define public interest communications.
2. Explain the role of public interest communications in bringing about positive social change.
3. Explain key public interest communications concepts and frameworks.
4. Identify the strengths and weaknesses of a public interest organization's communications.
5. Apply the key concepts and frameworks to current social issues and real-world public interest communications campaigns.
6. Explore the many career opportunities in public interest communications.

College of Journalism and Communications objectives

- The Accrediting Council on Education in Journalism and Mass Communications requires that by graduation all students should be able to:
- apply the principles and laws of freedom of speech and press, in a global context, and for the country in which the institution that invites ACEJMC is located;
- demonstrate an understanding of the multicultural history and role of professionals and institutions in shaping communications;

- demonstrate culturally proficient communication that empowers those traditionally disenfranchised in society, especially as grounded in race, ethnicity, gender, sexual orientation and ability, domestically and globally, across communication and media contexts;
- present images and information effectively and creatively, using appropriate tools and technologies;
- write correctly and clearly in forms and styles appropriate for the communications professions, audiences and purposes they serve;
- demonstrate an understanding of professional ethical principles and work ethically in pursuit of truth, accuracy, fairness and diversity;
- apply critical thinking skills in conducting research and evaluating information by methods appropriate to the communications professions in which they work;
- effectively and correctly apply basic numerical and statistical concepts;
- critically evaluate their own work and that of others for accuracy and fairness, clarity, appropriate style and grammatical correctness;
- apply tools and technologies appropriate for the communications professions in which they work.

Tips for success

To be successful in this course, you just need an open mind and a desire to learn, question and explore. You'll do well as long as you come to class, keep up with the assignments and ask questions when you have them.

MUTUAL PLEDGE

As your instructor, I pledge to open a window for you into the world of public interest communications and guide you in your journey of learning not only strategic communications tools but also the critical thinking skills necessary to being a successful public interest communicator. In turn, I ask that you do the work necessary to help me guide you. That means keeping up with assignments, being prepared for class, participating in class discussions and putting time and thought into your work.

About classroom discussions

Please engage in class discussions with care, respect and empathy for others, recognizing that people come from an array of backgrounds and have different perspectives. My aim is for students from all backgrounds to find this course valuable and to view others' ideas as a resource and benefit. I aim to present materials that are respectful of ethnicity, race, culture, gender, sexuality, disability, age and socioeconomic status. However, I recognize the materials may have limitations and encourage suggestions for additional materials that offer different perspectives. Please let me know if you have any ideas as to how to make the course more effective for you and/or other students. If something was said in class (by anyone) that makes

you uncomfortable, please talk to me about it. (Anonymous feedback is an option as well). If any class meetings conflict with your religious events, please let me know so that we can make arrangements.

Students are encouraged to employ critical thinking and to rely on data and verifiable sources to interrogate all assigned readings and subject matter in this course as a way of determining whether they agree with their classmates and/or their instructor. No lesson is intended to espouse, promote, advance, inculcate or compel a particular feeling, perception, viewpoint or belief.

CLASS LOGISTICS

Deadlines

Assignment deadlines:

- Your discussion posts are due by 11:59 p.m. ET on Thursday; your responses to at least two classmates are due by 11:59 p.m. on Sunday, both during the week of the module.
- Other assignments (writings, quizzes, etc., are due by 11:59 p.m. Sunday at the end of the week of the module unless otherwise specified.

Communications work is deadline oriented, so it's important to meet assignment deadlines. If you do miss a deadline and submit your assignment late, I'll still assess it, but I will reduce the total number of points you can receive. The number of possible points will drop over three days to 0. I will make exceptions for students with documented medical emergencies (e.g. a doctor's note) or other genuine, documented emergencies. **Please notify me as soon as possible** if you have an emergency that will prevent you from completing an assignment. This policy doesn't pertain to the final project; if it is submitted after the due date and time, it will get a 0.

If submission of your assignment is delayed because of technical issues with Canvas, please report the problem immediately, receive a ticket number from the UF Computing Help Desk and email it to me immediately. The ticket will document the time and date of your issue.

For technical issues related to Canvas, contact the UF Help Desk at <http://helpdesk.ufl.edu> or (352) 392-HELP (4357).

Format for writing assignments

Please use Associated Press (AP) style for all writing assignments. If you don't have the AP Stylebook, you can subscribe to it online (<https://www.apstylebook.com/> on- line/) or you can purchase a hard copy.

Attribution in writing assignments

You likely have heard about careers being derailed because someone copied material from a book, article or other source and represented it as their own (aka plagiarism). It's a serious offense, both in school and the professional world. That's why, in every assignment for this course, you must clearly attribute the source of your information, including information obtained from organizations' web sites or internal documents. **Do not copy anything word for word, regardless of the source, without putting quotes around it and crediting the source. Doing so constitutes plagiarism, which will result in a 0 on the assignment and could lead to disciplinary action.**

Artificial intelligence (AI)

In this course, you may be asked to use generative AI for some assignments. Increasingly, AI is used in the profession, so familiarity with generative AI tools is important. However, do not let your creative thinking and editing skills lapse! When AI is allowed or encouraged in assignments, you will need to document how AI was used. This could include providing your original prompts, showing the editing that you did to the created content, or using appropriate citation of information obtained via generative AI.

Using AI when not explicitly allowed is considered a violation of the honor code, as you are presenting content as your own that was not fully created by you.

Various AI detection tools are available (built within Canvas and externally such as ZeroGPT), and many AI platforms follow very formulaic response patterns. If I am concerned that your work is not your own, I will try to verify the originality of your work. If unable to do so, I may ask you to resubmit the assignment detailing how you arrived at your submission.

Course technology

You will need reliable Internet access and a reliable computer with Microsoft Word (or other word processing software that can generate a .doc or .docx file), Adobe flash (for viewing video content) and Adobe PDF reader.

Class attendance

Because there is no scheduled class time, what matters most is meeting your specified assignment deadlines. Especially when the assignment is a discussion, your fellow students will be grateful to have discussions posted in a timely manner so they can respond to them by the deadline. Many students like to work ahead, so doing so will help others (although there's no extra credit for turning in assignments early).

Class-related notifications

Please log in to Canvas daily to check for class-related announcements. You may set up alerts to forward messages directly to your UF email address. To learn how to manage announcements, [read this](#). To adjust your notification settings in Canvas, [follow these guidelines](#).

Grading

Because communications at any public interest organization involves brainstorming and collaborating with colleagues, and because it's more fun to learn by seeking answers to questions through discussion rather than listening to a straight lecture, participating in class will be key to your learning and will be part of your grade. Likewise, the written analyses that you conduct outside of class will be critical because you will be applying concepts covered in class and in the reading assignments.

Here's how the grading will be weighted:

- Class participation (includes discussions, activities and in-class writing assignments): 30%
- Writing assignments (done outside of class): 35%
- Final project: 35%

For more information, please see the university's policy on [grades and grading](#).

Students with special needs

Students with disabilities who experience learning barriers and would like to request academic accommodations should connect with the disability Resource Center by visiting <https://disability.ufl.edu/students/get-started/>. It is important for students to share their accommodation letter with their instructor and discuss their access needs as early as possible in the semester.

Academic honesty

UF students are bound by The Honor Pledge, which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: 'On my honor, I have neither given nor received unauthorized aid in doing this assignment.'" The Honor Code specifies a number of behaviors that are in violation of this code and the possible sanctions. Read the Honor Code [here](#). You are obligated to report any condition that facilitates academic misconduct to appropriate personnel. If you have any questions or concerns, please ask me.

In every assignment for this course, you must clearly attribute the source of your information, including information obtained from organizations' web sites or internal documents. You must not copy anything word for word, regardless of the source, without putting quotes around it and crediting the source. Doing so constitutes plagiarism, which will result in a 0 on the assignment and could lead to disciplinary action.

Plagiarism

The [Student Honor Code and Student Conduct Code](#) states that "A Student must not represent as the Student's own work all or any portion of the work of another. Plagiarism includes but is not limited to:

Stealing, misquoting, insufficiently paraphrasing, or patch-writing.

Self-plagiarism, which is the reuse of the student's own submitted work, or the simultaneous submission of the Student's own work, without the full and clear acknowledgment and permission of the Faculty to whom it is submitted.

Submitting materials from any source without proper attribution.

Submitting a document, assignment, or material that, in whole or in part, is identical or substantially identical to a document or assignment the Student did not author."

Course evaluation

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Students will be notified when the evaluation period opens and can complete evaluations through the email they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via ufl.blueria.com/ufl/. Summaries of course evaluation results are available to students here.

Recording of class

Students are allowed to record video or audio of class lectures. However, the purposes for which these recordings may be used are strictly controlled. The only allowable purposes are (1) for personal educational use, (2) in connection with a complaint to the university, or (3) as evidence in, or in preparation for, a criminal or civil proceeding. All other purposes are prohibited. Specifically, students may not publish recorded lectures without the written consent of the instructor.

A "class lecture" is an educational presentation intended to inform or teach enrolled students about a particular subject, including any instructor-led discussions that form part of the presentation, and delivered by any instructor hired or appointed by the University, or by a guest instructor, as part of a University of Florida course. A class lecture does not include lab sessions, student presentations, clinical presentations such as patient history, academic exercises involving solely student participation, assessments (quizzes, tests, exams), field trips, private conversations between students in the class or between a student and the faculty or lecturer during a class session.

Publication without permission of the instructor is prohibited. To "publish" means to share, transmit, circulate, distribute, or provide access to a recording, regardless of format or medium, to another person (or persons), including but not limited to another student within the same class section. Additionally, a recording, or transcript of a recording, is considered published if it is posted on or uploaded to, in whole or in part, any media platform, including but not limited to social media, book, magazine, newspaper, leaflet, or third-party note/tutoring services. A student who publishes a recording without written consent may be subject to a civil cause of action instituted by a person injured by the

publication and/or discipline under UF Regulation 4.040 Student Honor Code and Student Conduct Code.

COURSE SCHEDULE

Note: This schedule may change as the semester advances to reflect the progress and needs of the class.

Orientation (Jan. 12) – Welcome!

Welcome to the course! We'll meet each other by submitting a video introduction, completing a course orientation quiz and learning how to contact your instructor throughout the semester.

Module 1 (Jan. 12) – What Is Public Interest Communications?

What does it mean to be "in the public interest"? We'll explore answers to this question as well as social issues you care about. We'll also identify the types of careers you can have as a public interest communicator.

Module 2 (Jan. 20) – Communications for Social Change – A Look Back

This week, we'll look at how communication has been used for positive social change throughout history. We will look at the arc of social movements and be inspired by successful campaigns that have done so much good in just a short time.

Note: Jan. 19 is a holiday.

Module 3 (Jan. 26) – The six spheres of influence

We'll introduce a core public interest communications framework: the six spheres of influence. The spheres help public interest communicators develop a strategic approach to broad problems. We'll dive into the first two spheres: activism and policy.

Module 4 (Feb. 2) – The four questions

This week, we introduce another important framework – the four-question, back-of-the-envelope guide to developing a communications strategy – and dive into the first question.

Module 5 (Feb. 9) – Who needs to act?

Last week, we introduced the four-question, a back-of-the-envelope guide to strategic communications planning, and we explored the first question, which focused on setting effective goals. This week, we're moving on to question two: Who needs to act to make it happen?

Module 6 (Feb. 16) – Messengers

This week, we continue with the second question from our back-of-the-envelope framework. Once we identify who we need to mobilize to make our goal a reality, we need to think about

who is best to carry the message to those actors. In other words, we have to figure out who is the best messenger. The answer might surprise you.

Module 7 (Feb. 23) – Message framing

This week, we move on to the third question in the four-question framework: What would your actors believe if they were to help achieve the campaign goal? We'll define and explain message framing and explore the importance of understanding the worldviews of the people to whom you speak and of basing messages on shared values.

Module 8 (March 2) – Campaign project

This week, we'll go through the steps you need to take to identify a campaign for your final project and conduct research on it.

Module 9 (March 9) – Making people care about big issues

This week, we delve into another facet of the third question in the back-of-the-envelope framework: How do we make people care about our issue?

Module 10 (March 16) – The science of emotions

We're still exploring concepts relating to the third question in our back-of-the-envelope framework. This week, we'll dive into the science behind emotions. Which emotions motivate people to act? Which don't? We'll learn this and show how certain rhetorical devices can evoke powerful emotions.

Note – There is no spring break for asynchronous courses but you may choose to work ahead to take this week off.

Module 11 (March 23) – Visuals

Last week, we focused on emotions that motivate people to act and how to use powerful words to evoke emotions. This week, we'll look at what makes an effective visual and why visuals are important to public interest communications campaigns.

Module 12 (March 30) – News media

We now move to the fourth question in our back-of-the-envelope framework, which is "Where is their attention now?" This is where we get into tactics. How do our actors get their information? One of the key channels public interest communicators use to get their messages out is the news media. This week, we'll explore how to engage with news media as part of a public interest communications strategy.

Module 13 (April 6) Digital media

Just as some people are best reached via newspapers, radio, or TV news, others get their news from social media. This week, we look at how digital media is key to helping public interest communicators get their messages to specific actors, and we'll examine the differences between popular social media platforms.

Module 14 (April 13) – Project work and guest lecture

This week, we continue putting together the concepts from this course into the framework of a strategic communications plan. By working on your final project with each other, you'll get valuable feedback and provide feedback to others. You'll also hear from a communications professional in a guest lecture.

Module 15 (April 20) – Measuring success

While many public interest communicators might want to just move on to the next project when they've finished a campaign, it's important to look back and assess how well your plan worked. What went well? What could have gone better? Knowing these answers will help inform your plans for future campaigns. This week, we're going to look at how to evaluate your strategic communications plan.

Module 16 (March 27) – Final project

At the beginning of the semester, you selected an issue and organization on which to focus. You have analyzed what the organization has done; it's your turn now to create a campaign you want to run. For this final assignment, you'll craft key pieces of a strategic communications plan related to your issue.

READING MATERIALS

Throughout the course, we will use the following textbook: Christiano A., & Bradbery, A. (2025). *Public Interest Communications: Strategy for Changemakers*. Routledge.

The digital version of the book is available for free via the UF Library. Just make sure to be logged in using your UF credentials. The book also is available in hard copy or soft cover.

Links to additional articles, book chapters and videos will be provided in Canvas.

ADDITIONAL UF RESOURCES

Health and Wellness

U Matter, We Care: If you or someone you know is in distress, please contact umatter@ufl.edu, 352-392-1575, or visit [U Matter, We Care website](#) to refer or report a concern and a team member will reach out to the student in distress.

Counseling and Wellness Center: Visit the Counseling and Wellness Center website or call 352-392-1575 for information on crisis services as well as non-crisis services.

Student Health Care Center: Call 352-392-1161 for 24/7 information to help you find the care you need, or visit the Student Health Care Center website.

University Police Department: Visit UF Police Department website or call 352-392-1111 (or 9-1-1 for emergencies).

UF Health Shands Emergency Room / Trauma Center: For immediate medical care call 352-733-0111 or go to the emergency room at 1515 SW Archer Road, Gainesville, FL 32608; Visit the UF Health Emergency Room and Trauma Center website.

GatorWell Health Promotion Services: For prevention services focused on optimal wellbeing, including Wellness Coaching for Academic Success, visit the [GatorWell website](#) or call 352-273-4450.

Academic Resources

E-learning technical support: Contact the [UF Computing Help Desk](#) at 352-392-4357 or via e-mail at helpdesk@ufl.edu.

Career Connections Center: Reitz Union Suite 1300, 352-392-1601. Career assistance and counseling services.

Library Support: Various ways to receive assistance with respect to using the libraries or finding resources.

Teaching Center: Broward Hall, 352-392-2010 or to make an appointment 352- 392-6420. General study skills and tutoring.

Writing Studio: 2215 Turlington Hall, 352-846-1138. Help brainstorming, formatting, and writing papers.

Student Complaints On-Campus: Visit the Student Honor Code and Student Conduct Code webpage for more information.

On-Line Students Complaints: View the Distance Learning Student Complaint Process.