ADV5825 – Search and Display Advertising

Academic Term: Spring 2023 3 Credit Hours

Instructor

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availability

Description & Prerequisites

This course focuses on educating and instilling core values around methodologies and strategies to launch and maintain performance campaigns within Google's AdWords platform including search, display, and video strategies. The students will learn the importance, techniques, and strategies of AdWords by analyzing the various products within the interface and what key performance indicators can fulfill the marketing goals of an organization.

Course Prerequisites / Co-Requisites: None

Course Expectations

This is a fully online course, and you must log into Canvas with your Gatorlink username and password to access the materials and assignments. The course is organized into modules with due dates. Unless otherwise specified, each module begins on Monday at 12:00 AM, ET, and ends on Sunday at 11:59 PM, ET. The course begins with the Course Orientation (START HERE) Module, which will familiarize you with the course.

Time Commitment

Expect to spend between 10 to 20 hours per week, per course, watching or attending lectures, reading, working on assignments and projects, and engaging in discussions.

Expectations for Writing Assignments: Writing Style

To meet the academic rigor and standards of a graduate program, all students are required to use the Publication Manual of the American Psychological Association (APA) 7th Edition style in their courses when appropriate for the assignment. The APA 7th Edition Manual has a plethora of guidelines that includes scholarly writing, publishing principles, elements, and format for your papers, writing style, and grammar, bias-free language guidelines, mechanics of style, in-text citing references, etc. For additional information on notable changes, see changes between APA 6th Edition and APA 7th Edition.

Attendance Policy

Requirements for class attendance and make-up exams, assignments, and other work in this course are consistent with university policies. Click here to read the university attendance policies for information on absences, religious holidays, illness, and the twelve-day rule. Excused absences must be consistent with university policies in the Graduate Catalog and require appropriate documentation.

Late Assignment Policy

Late assignments will not be accepted unless it is a <u>University excused absence</u> as stated in the attendance policies. **No** late work will be accepted for final projects or work due in the final week of class due to the university grading deadlines. If potential issues arise concerning submitting the final work, students should contact their instructors before the assignment deadline.

- 1. Late Assignment Grade Reductions
 - a. 0-24 Hours Late: 10% reduction in grade.
 - b. Over 24 Hours (24 hours and 1 minute) to 7 Calendar Days Late: 20% reduction in grade.
 - c. After the 7th Calendar Day: Work will not be accepted.
- 2. Late Discussions will not be accepted.

Student Guidelines for Course Challenges

A student with questions regarding course content such as assignments, assessments, instructional materials, lectures, meetings, course objectives, course module objectives, or other areas of the course, please adhere to the following guidelines: First, approach the faculty member who is teaching the course to ask for clarifications regarding the course assignments, assessments, materials, lectures, meetings, etc. Use the instructor's contact information to request an appointment where you can address any concerns and/or questions. If after meeting with the faculty member teaching the course you are still not clear on the course assignments, assessments, materials, lectures, meetings, etc., then the next step would be to contact online advising (onlineadvising@jou.ufl.edu) for additional guidance.

Accessibility/Students with Disabilities Information

Students with disabilities who experience learning barriers and would like to request academic accommodations should connect with the <u>Disability Resource Center</u>. It is important for students to share their accommodation letters with their instructors and discuss their access needs, as early as possible in the semester.

Course Evaluation

Students are expected to provide professional and respectful feedback on the quality of instruction in this course by completing course evaluations online via GatorEvals. Guidance on how to give feedback professionally and respectfully is available at https://gatorevals.aa.ufl.edu/students/. Students will be notified when the evaluation period opens and can complete evaluations through the email, they receive from GatorEvals, in their Canvas course menu under GatorEvals, or via https://githubluera.com/ufl/. Summaries of course evaluation results are available to students at https://gatorevals.aa.ufl.edu/public-results/.

Course-Level Objectives

Upon successful completion of this course, students will be able to:

- 1. Analyze the performance advertising marketplace. (CO: 1)
- 2. Describe how the performance advertising marketplace is driving online conversions for businesses. (CO: 2)
- 3. Explain the Google Ads platform. (CO: 3)
- 4. Plan Google Ad campaigns. (CO: 4)
- 5. Construct Google Ad campaigns. (CO:5)
- 6. Write ad copy with Google Ads. (CO:6)
- 7. Use Google Ads to build creative advertising. (CO: 7)
- 8. Analyze how Google Ads drives performance. (CO: 8)
- 9. Create budget recommendations for a Google Ads campaign. (CO: 9)
- 10. Formulate an audience targeting analysis and strategy in Google Ads. (CO: 10)
- 11. Explain the measurement techniques used in Google Ads. (CO: 11)

Textbooks and Materials

Required Course Textbook(s)

None

Recommended Textbook(s)

American Psychological Association. (2020). *Publication manual of the American Psychological Association: The official guide to APA style* (7th ed.).

ISBN-13: 978-1433832161ISBN-10: 143383216X

Other Required Course Materials: Students must purchase between \$50-\$60 in Google Ads campaigns.

University and Course Grading Policies

University Honor Code

UF students are bound by The Honor Pledge which states, "We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honor and integrity by abiding by the Honor Code. On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied: "On my honor, I have neither given nor received unauthorized aid in doing this assignment." The Conduct Code specifies the number of behaviors that violate this code and the possible sanctions. Click here to read the Conduct Code. If you have any questions or concerns, please consult with the instructor in this class.

Plagiarism

Plagiarism is unacceptable; especially, in academic communities. All academic work must be an original work of your own thought, research, or self-expression. Plagiarism includes, but is not limited to, prohibited collaboration, consultation, and submission of academic work that has been purchased or obtained (see the <u>UF Policy: Student Conduct Violation</u>). In addition, self-plagiarism is also unacceptable. Self-plagiarism is defined as recycling or reusing one's own specific words from previously submitted assignments or published texts. Remember that plagiarism is not acceptable in any of your work including all discussion board posts, journal entries, wikis, and other written and oral presentation assignments. It's important to always cite your sources in your assignments.

Grading Criterion

Discussion Boards (Total 15%)

Your initial post must be a substantive and scholarly submission. You must reply to at least two other students' posts and your instructor with a substantive and scholarly response. A substantive response adds scholarly value to the discussion by bringing new ideas, research, evidence, etc. to the conversation. Responses such as "I agree," "Ditto," etc., are not acceptable replies and the rules of Netiquette must be followed. Replies are not texts with friends and proper rules of writing must be applied including citations and references (do not plagiarize).

All initial posts for each module discussion board must be submitted by Sundays at 3:00 PM, ET, unless otherwise noted. To view the grading criteria rubric for the discussions in the course room, click the Settings icon (the 3 dots on the topright corner) and select the Show Rubric button.

Course Assignments (Total 15%)

Google Ads homework assignments will be an integral part of this course. In addition to reviewing weekly module lectures, readings, and videos, you will also be required to perform tasks in Google Ads. Each assignment will have a one sheet with all details to successfully complete the assignments.

Google Ads homework topics will vary based on the weekly modules. Your homework should try to be as precise as possible.

Weekly homework assignments are due by 11:59PM (EST) on Sundays the week they are assigned. I will grade shortly after that and provide notes to you.

Google Ads 3-Part Search Project: PLANNING (1), BUILDING (2) & OPTIMIZING (3) (Total 25%)

In this course, you will learn about Google Ads by interacting with the platform throughout the entire course. Your first project, which will span over 3 weeks, will be centered around leveraging Google Ads to launch search campaigns. You will select a personal or friend/family company to use this semester.

If, for whatever reason, there are absolutely no options, you can use any of the following:

Company: Guava Isle Website: guavaisle.com

Point of Contact: Gabrielle Poehling Contact: gabrielle@guavaisle.com

Company: Modern Family Parenting Website: modernfamilyparenting.com Point of Contact: Professor Bryan Ruiz

Please only use these if you have no other options and you must give me a reason as to why you have no other options.

- PLANNING: Keyword, Ad Group & Ad Writing Planning
 - o Pre-work of organizing your keywords, ads and overall strategy before even launching Google Ads.
- BUILDING: Search Building
 - o Diving into Google Ads to take your PLANNING assignment and building your first search campaign.
- OPTIMIZING: Optimizing Your Search Campaign
 - After \$20 or so is spent, time will be spent reviewing all of the data and pulling together the data and insights if you were to continue the campaign, what changes would you make. (Note: We will not continue the campaigns for the rest of the semester)

Please reach out if you need to brainstorm company ideas.

Google Ads 3-Part Video & Display Project: PLANNING (1), BUILDING (2) & OPTIMIZING (3) (Total 25%)

In this course, you will learn about Google Ads by interacting with the platform throughout the entire course. Your second project, which will span over 3 weeks will be centered around leveraging Google Ads to launch video & display campaigns.

- PLANNING: Audience Planning for Display and Video
 - o Pre-work of creating audiences based on Google Ads targeting options
- BUILDING: Display & Video Building

- Diving into Google Ads to take your PLANNING assignment and building your first video and display campaign.
- OPTIMIZING: Optimizing Your Display & Video Campaign
 - After \$20 or so is spent, time will be spent reviewing all of the data and pulling together the data and insights if you were to continue the campaign, what changes would you make. (Note: We will not continue the campaigns for the rest of the semester)

Google Search Certification (Total 20%)

Demonstrate your mastery of building and optimizing Google Search campaigns. Certified users will exhibit the ability to understand search and components that go into being a successful search campaigner.

Your grade will be calculated based on the following:

Assignments/Assessments	
Course Orientation: These assignments are required; however, they do not count towards the	0%
final grade.	
Student Introduction	
Course Evaluation	
4 Discussions	15%
Worth up to 100 points each.	
4 Assignments	15%
Worth up to 100 points each.	
Search Project (3 Submissions)	25%
Worth up to 300 points.	
Video & Display Project (3 Submissions)	25%
Worth up to 300 points.	
Google Ads Certification	
Worth up to 200 points.	
Not Graded but Mandatory	
Choose the Company You Will Work on This Semester	
Submit Your Google Ads CID	
Confirm Google Ads Account is in Expert Mode	
TOTAL	100%

Grade	Percentage
Α	92.5-100%
Α-	89.5-92.4%
B+	86.5-89.4%
В	82.5-86.4%
B-	79.5-82.4%
C+	76.5-79.4%
С	72.5-76.4%
C-	69.5-72.4%
D+	66.5-69.4%
D	62.5-66.4%
D-	59.5-62.4%

E	0 – 59.4%
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The only passing grades for graduate students are A, A-, B+, B, B-, C+, and C. Letter grades of C-, D+, D, D- or E are not considered passing at the graduate level, although the grade points associated with these letter grades are included in grade point average calculations. See the <u>Graduate Catalog</u> and <u>UF graduate school grading policy</u> for more information.

Student Privacy

There are federal laws protecting your privacy regarding grades earned in courses and on individual assignments. For more information, please see the Notification to Students of FERPA Rights.

Technology Requirements

Software Use

All faculty, staff, and students at the university are required and expected to obey the laws and legal agreements governing software use. Failure to do so can lead to monetary damages and/or criminal penalties for the individual violator. Because such violations are also against university policies and rules, disciplinary action will be taken as appropriate. We, the members of the University of Florida community, pledge to uphold ourselves and our peers to the highest standards of honesty and integrity.

Software

- Microsoft Office 365.
- UF Apps access UF software applications from any device from any location, at any time.
- Adobe Reader
- Zoom

Technical Support

If you have technical difficulties with your course, please contact the <u>UF Computing Help Desk</u> either by filling out an <u>online request form</u> or by calling 352-392-4357 (HELP).

If your technical difficulties cause you to miss a due date, you must report the problem to the Help Desk and then email your instructor. Include the ticket number that you are given from the Help Desk in an email to the instructor to explain the late assignment/quiz/test.

IT Support

For all Technical assistance questions please contact the UF Computing Help Desk.

Phone: 352-392-HELP (4357) Email: <u>helpdesk@ufl.edu</u>

Communication Policies

Student Expectations

You are expected to read course announcements each week.

Announcements

You are responsible for reading all announcements posted in the course each time you log in.

Email

You are responsible for reading all your course emails and responding promptly (within 24 hours).

Instructor Communications

Email Policy

Except for weekends, holidays, and University breaks, the instructor will typically respond to emails within 48 hours. For course-related questions please post on the Canvas FAQ discussion board. If you have questions of a personal nature, please email me directly.

Assignment Feedback Policy

I will provide feedback/grades on submitted assignments within two weeks of the due date. Some assignments may require a longer review period, which I will communicate to you, if necessary.

Course Policies

Video Recording

Students are allowed to record video or audio of class lectures. However, the purposes for which these recordings may be used are strictly controlled. The only allowable purposes are (1) for personal educational use, (2) in connection with a complaint to the university, or (3) as evidence in, or preparation for, a criminal or civil proceeding. All other purposes are prohibited. Specifically, students may not publish recorded lectures without the written consent of the instructor.

A "class lecture" is an educational presentation intended to inform or teach enrolled students about a particular subject, including any instructor-led discussions that form part of the presentation, and delivered by any instructor hired or appointed by the University, or by a guest instructor, as part of a University of Florida course. A class lecture does not include lab sessions, student presentations, clinical presentations such as patient history, academic exercises involving solely student participation, assessments (quizzes, tests, exams), field trips, private conversations between students in the class or between a student and the faculty or lecturer during a class session.

Publication without permission of the instructor is prohibited. To "publish" means to share, transmit, circulate, distribute, or provide access to a recording, regardless of format or medium, to another person (or persons), including but not limited to another student within the same class section. Additionally, a recording, or transcript of a recording, is considered published if it is posted on or uploaded to, in whole or in part, any media platform, including but not limited to social media, book, magazine, newspaper, leaflet, or third-party note/tutoring services. A student who publishes a recording without written consent may be subject to a civil cause of action instituted by a person injured by the publication and/or discipline under UF Regulation 4.040 Student Honor Code and Student Conduct Code.

Privacy

If your course includes live synchronous meetings, the class sessions will all be recorded for students in the class to refer to and for enrolled students who are unable to attend live. Students who participate with their camera engaged or utilize a profile image are agreeing to have their video or image recorded. If you are unwilling to consent to have your profile or video image recorded, be sure to keep your camera off and do not use a profile image. Likewise, students who unmute during class and participate are agreeing to have their voices recorded. If you are not willing to consent to have your voice recorded during class, you will need to keep your mute button activated and communicate exclusively using the "chat" feature, which allows students to type questions and comments live. Please see UF's Information Technology policies for additional information.

Challenging Topics

In this course, we may cover subjects that may be sensitive and/or challenging. As in all our courses, we do this not to indoctrinate but to instruct, to prepare you to be the most effective and successful media professional or scholar that you can be. We encourage you to understand all concepts presented in class, but we know that what you personally believe is your choice. If you would like to discuss anything regarding this, please feel free to contact me directly.

Commitment to Diversity

The College of Journalism and Communications embraces diversity as a shared responsibility among faculty, staff, and students and strives for tangible expressions of this responsibility. We are committed to fostering a safe, welcoming, and inclusive environment for individuals of all races, genders, nationalities, religions, sexual orientations, identities, and abilities to express their culture and perspectives through the art and science of journalism and communication.

Academic and Student Resources

Academic Resources

- E-learning Technical Support: Contact the UF Computing Help Desk at 352-392-4357 (HELP) or via e-mail at helpdesk@ufl.edu.
- Career Connection Center: Career assistance and counseling. Reitz Union, Phone: 352-392-1601.
- <u>Library Support</u>: Various ways to receive assistance concerning using the libraries or finding resources.
 <u>UF Library Services for Distance Students</u>
 <u>Ask a Librarian</u> chat with librarians online.

 CJC Librarian April Hines, Phone: 352-273-2728, Email: aprhine@uflib.ufl.edu.
- <u>Writing Studio</u>: Provides one-on-one consultations and workshops tailored to specific classes (graduate and undergraduate). 302 Tigert Hall, Phone: 352-846-1138.

Health and Wellness

- U Matter, We Care: If you or someone you know is in distress, please contact <u>umatter@ufl.edu</u>, call 352-294-2273, or visit the website to refer or report a concern, and a team member will reach out to the student in distress.
- Counseling and Wellness Center: Visit the Counseling and Wellness Center website or call 352-392-1575 for information on crisis services as well as non-crisis services.
- Student Health Care Center: Call 352-392-1161 for 24/7 information to help you find the care you need or visit the <u>Student Health Care Center website</u>.
- University Police Department: Visit the <u>UF Police Department</u> website or call 352-392-1111 (or 9-1-1 for emergencies).
- GatorWell Health Promotion Services: For prevention services focused on optimal well-being, including wellness Coaching for Academic Success, visit the GatorWell website or call 352-273-4450.

Course Schedule		
Module	Topic and Assignments	
Number		
1 (Week 1)	Introduction to Performance Advertising, Discussion Post 1	
2 (Week 2)	Understanding the Value of Online Advertising, Discussion Post 2	
3 (Week 3)	Intro to Google Ads; What is Google Search and Why, Discussion Post 3	
4 (Week 4)	Search Planning: Keyword and Ad Group Research, Search Project Part 1	
5 (Week 5)	Bidding Strategies in Google Ads & Setting Up Search Campaigns, Search Project Part 2	
6 (Week 6)	M6 - Search Recommendations: Reading and Optimizing Search Campaigns, Discussion Post 4,	
	Search Project Part 3, Google Ads Search Certification	
7	Google Display & Video Opportunities and Other Online Self-Service Display Players, Assignment 1	
(Weeks 7 & 8)		
8 (Week 9)	Building Target Audience Profiles for Display and Video Campaigns, Display & Video Project Part 1	
Week 10	Spring Break	
9 (Week 11)	Setting Up and Optimizing Display and Video Campaigns, Display & Video Project Part 2	
10 (Week 12)	Conversions Marketing and Strategies (Full Funnel) Driving Conversions Remarketing Google	
	Shopping and Universal App Campaigns, Display & Video Project Part 3	
11 (Week 13)	Reporting and Measurement, Assignment 2	
12 (Week 14)	Building a Multi-Product Media Plan, Assignment 3	
13 (Week 15)	Introduction to Google Analytics and Google Data Studio, Assignment 4	
14 (Week 16)	Final Google Ads Conclusion and Resources, Discussion Post 6	

The instructor reserves the right to adjust this syllabus, as necessary.