MMC 6400: Digital Communication Theory  
Social Media Spring 2017  
College of Journalism and Communications  
University of Florida

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Office Hours (via Skype): Flexible (days, nights, weekends), scheduled individually by appointment  
Course Website: http://elearning.ufl.edu

Welcome to MMC6400! Over the course of this semester we will cover mass communication theory from its inception as a field of study, to major trends, followed by current applications of previous paradigms, and finally into the development of new currents of thought. While the main focus of this course is the integration of current mass communication theory with an individual and organizational online presence, we will also focus on how digital platforms can inform the future of theoretical research and vice versa.

Course Description:

This course demonstrates the value of broad theories of mass communication. Students review mass communication theory from its inception as a field of study, to past trends, current applications, and new currents of thought. Throughout the class, students will apply their understanding of abstract theory to contemporary practice.

Course Objectives:

1) Develop an appreciation for what constitutes ‘good’ theory  
2) Gain a cognitive understanding of major mass communication theories  
3) Demonstrate practical application of those theories to the digital world  
4) Display knowledge of the most current digital platforms and technologies and how communication theories inform our use of those platforms  
5) Evaluate and incorporate the theories discussed, as well as new theories, into a case study demonstrating mastery of the theory at hand  
6) Compare, contrast, and critique current theories and their potential applications in the digital world
7) Identify areas of future research/application of new communication theories
8) Transfer knowledge gained to the professional communication arena in individual areas of interest
9) Develop one’s own critical thinking, analytical, and writing skills

There are no required textbooks for this course. All readings will be provided in Canvas as PDFs or as a link to online materials.

Course Website and Login:

The course platform is Canvas (UF e-Learning). Go to http://elearning.ufl.edu. Click the blue e-Learning button. Login with your GatorLink account. Your course will be in the Courses menu on the left navigation. You might have to click All Courses at the bottom depending on how many courses you have taken at UF. Contact UF Helpdesk http://helpdesk.ufl.edu/ (352) 392-HELP (4357) if you have any trouble with accessing your course.

Engagement:

Online courses offer a unique opportunity for students to engage with the instructor and with one another on various platforms. We will utilize three major platforms over the course of this semester to foster engagement and communication aside from Canvas and Email:

1. A secret course Facebook group
2. Periodic live meetings in our Adobe Connect room
3. A Twitter party

Students are highly encouraged to take advantage of these opportunities. The Instructor will provide more information on each one as the semester commences.

Expectations:

MMC 6400 is a graduate level course and the work students submit in this course should be a reflection of higher-level cognition, critical thinking, writing, and overall academic abilities. In addition, I expect students to complete all assignments on time, to be respectful of one another and the instructor, and to do their best work. These expectations apply not only to interactions within Canvas, but also to communication via email, on the Facebook page, during live meetings and the Twitter party, etc.

Coursework:
Most of the coursework for this term will be submitted through Canvas. There is one exception as noted below:

- Lecture Discussion Posts  In Canvas
- Reading Reaction Posts  In Canvas
- Mini-Research Assignments  In Canvas
- Theory Takeaways  In the Facebook Group
- Live Meetings  In Adobe Connect, Skype, or Twitter
- Case Study  In Canvas
- Self-Reflection paper  In Canvas

**Attendance Policy:**

This is an asynchronously delivered course so there is no attendance requirement. However, students are responsible for all material posted in Canvas and the Facebook page to include announcements, grades, assignment updates, changes, etc. The instructor reserves the right to update materials at any time.

**Assignments**

All assignment information is also posted in the ‘Assignments’ tab or the ‘Discussions’ tab in Canvas.

**Lecture Discussion Posts (LDP) (120 pts.)**

Students will create ONE (1) Lecture Discussion Post (LDP) in each of the 12 modules in response to prompts and/or questions posed by the instructor in each individual module’s discussion forum (choose ‘Discussions’ from the vertical toolbar on the left in Canvas, then click on the desired module and begin.) The questions posed each week will be different so be sure to **answer the question(s) within each individual discussion forum**. Posts must be at least 350-500 words in length and should completely answer each and every question posed by the instructor. Students who fail to answer all questions will lose points. Where applicable, LDPs should include thoughtful responses and discourse that connect what is discussed throughout the lecture to the student’s work or experience with social media and/or mass communication. There will be twelve (12) LDPs this semester and each one is worth TEN (10) points.
<table>
<thead>
<tr>
<th>Grade (0-10)</th>
<th>Description</th>
<th>Example</th>
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<tbody>
<tr>
<td>0</td>
<td>No Post is written or posts includes plagiarized content (all outside content must be in quotations or student will receive a '0')</td>
<td>The post fails to meet the word count requirement. The post does not address all questions posed or offer a thoughtful, well-developed response for the questions that are answered. Post is not well organized. There are many spelling or grammar errors or outside content is not appropriately cited.</td>
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<td>1-2</td>
<td>The post fails to meet the word count requirement but does respond to all questions posted (or vice versa). The responses however, are not well presented or well thought out. Ideas are not organized nor do they offer something new to the discussion. There may be several grammatical or spelling errors or outside content is not appropriately cited.</td>
<td>Post meets the word count requirement and answers all questions posed. The level of response is poor with disorganized ideas or the ideas are not well presented. There may be grammatical or spelling errors as well, or outside content is not appropriately cited.</td>
</tr>
<tr>
<td>3-4</td>
<td>Post is accurate, relevant and well written. The student addresses all questions in the prompt with thoughtful and reflective ideas that have substance and depth. If used, outside content is cited appropriately (Ex. “According to Servaes(2006)...”). Post either does not meet requirement for word count or has spelling/grammatical errors.</td>
<td>Post is accurate, relevant and well written. The student addresses all questions in the prompt with thoughtful, reflective ideas that have substance and depth. Ideas are original and offer something new to the discussion. If used, outside content is cited appropriately (Ex. “According to Servaes(2006)...”).</td>
</tr>
<tr>
<td>5-6</td>
<td>Post meets requirements for word count and is without grammatical or spelling errors. Post is submitted on by the deadline.</td>
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Again, each LDP will contain different questions posed by the instructor, thus students should pay attention to the prompt within each lecture/discussion section. Posts must be between 350 and 500 words long.

Each post is worth TEN (10) points. Please see the rubric above for information regarding point distribution. All Discussion Postings are due by **Sunday at 11:00 PM EST**. Create your post in Canvas, under the Discussion section (see left side toolbar) or access the discussion by clicking on the links in each module.

**Reading Reaction Posts (RRP) (120 pts.)**
In addition to the LDP, students will create **ONE (1)** Reading Reaction Post (RRP) of **350-500** words in each of the 12 modules based on the assigned readings/media links found in the Course Modules section of the Canvas site.

Students will not be responding to specific questions posed by the instructor, but rather will offer a **synthesis** (not just a summary) of the ideas presented in the readings/videos. Student posts should compare and contrast the readings and/or any competing ideas presented within the readings. Further to this analysis of the readings/videos, students should draw connections between the content of the readings and applications of that information to the digital world, either in their professional work or personal experiences. This is an opportunity for students to discuss their own thoughts and how these readings resonate with them. **ALL READINGS/MATERIALS MUST BE EXPLICITLY REFERENCED TO RECEIVE FULL CREDIT.**

Questions you could answer while reading that could be incorporated in your RRP synthesis:

- How are these readings connected?
- Is there a theme that is present in each of the items in one form or fashion?
- How are the materials or ideas presented similar? How are they different?
- Who/what organizations authored the materials? Does that matter?
- What is the overall understanding obtained from the readings combined?

In addition to the synthesis and analysis of the readings/videos, students will include at the end of their own post at least **TWO (2) reading response questions (RRQs)** to encourage engagement with their colleagues. **These questions are NOT included in the 350-500 word count.** These questions should spur additional, thoughtful discussion among the students (not just ‘yes’ or ‘no’ questions). Then, students will **respond to at least TWO (2)** other students’ posted discussion questions with 100-300 word responses under the Discussions tab in Canvas. **One of those two responses MUST be the person who posted directly above you on the discussion board.** You may choose the second question set you’d like to respond to. This ensures each person will receive a response to his or her questions.

RRPs are due no later than **Sunday at 11:00 PM EST** each week. Students will then respond to at least TWO other students’ RRQs no later than **Wednesday at 11:00 PM.** (This gives you approximately three days between posting your RRP (Sunday) and responding on other students’ RRPs to answer their RRQs.) You will have until the following Sunday at 11:00 PM EST to respond to any comments made on your original post. Here’s an example of how it should work:
1. Sunday night: Matt posts his RRP of 350-500 words and adds 2 RRQs.
2. Matt then goes to two other students’ (Susie, who posted directly above him on the board, and Tim) RRP and answers each of their RRQs in 100-300 words no later than Wednesday night.
3. Matt continues to monitor his own RRP to see if other students have answered his questions. If they have, he responds by the following Sunday evening, perhaps even checking his thread as he’s working on the next week’s post, due that same evening.
4. Matt congratulates himself for meeting all deadlines and encouraging discussion, and celebrates by eating a cookie.

In order to receive full credit students must respond to all student discussion posts on their own threads. If no one posts to your RRQs, you do not have to respond. The goal is to have a system of thoughts, questions, and responses among the class so that we have engagement and discussion similar to an in-class experience.

There will be 12 assigned RRPs (with RRQs) (one in each module) and they will be worth TEN (10) points each. Create your post in Canvas, under the Discussion section (see left side toolbar).

For more information on the main components of a synthesis, see the link below. You are not required to write a synthesis essay as the post suggests, but this offers a resource for how to synthesize materials and draw connections between the readings in addition to adding your own commentary/experiences. Again, this is NOT a summary post. [https://www.msu.edu/~jdowell/135/Synthesis.html](https://www.msu.edu/~jdowell/135/Synthesis.html)
for colleagues. There are many spelling or grammar errors or content is not appropriately cited. Something new to the discussion. There may be several grammatical or spelling errors or content is not appropriately cited. Or student fails to post/respond to 2 questions or follow-up with discourse where applicable. Spelling errors as well, or content is not appropriately cited and/or student fails to post/respond to 2 questions or follow-up with discourse where applicable. Count or has spelling/grammatical errors. Post includes questions and student responds to two other questions and continues the discourse where applicable. Appropriately (Ex. “According to Servaes (2006)...”) and/or hyperlinked and all assigned materials are referenced. Post meets requirements for word count and is without grammatical or spelling errors. Students pose and thoughtfully respond to at least 2 questions from other students and continue the discourse.

Mini-Module Assignments (MMA) (80 pts.)

These assignments are spread throughout the semester and will offer opportunities for students to apply what they’ve learned in a digital context. Each assignment is different and full details are offered in the Assignments tab in Canvas. There will be four (4) mini-module assignments worth 20 points each, for a total of 80 points.

Again, the goal is the make connections between theory and use of theory in actual mass and/or mediated communication contexts. All Mini-Module assignments are due Sunday at 11:00 PM EST of the week assigned. All papers require APA-style reference lists and in-text citations (no abstract or table of contents required) and should be double-spaced.

Theory “Takeaways” (24 pts.)

In continuing our focus on theory application, each week the professor will offer an opportunity on the course Facebook page for students to share two main “takeaway” points from the weekly materials. Students may utilize lecture, readings, activities, etc. from which to derive their takeaways for the week. Students should write one sentence for each point, number their items, and ensure that each item somehow relates that module’s theories to application in the field. To formulate your takeaways, you might consider what two items you felt were most important to learn that week. There will be 12 (TWELVE) takeaway opportunities, for a total of 24 points (2 points each post
Theory Takeaways are due by 11:00 PM EST on the course Facebook page for the week assigned.

Live Meetings (26 pts.)

There will be two (2) live meeting opportunities this term. Each live meeting will have a different purpose and will be scheduled as we move through the semester. The meetings will occur either in our Adobe Connect room or via Skype and will last approximately 15-30 minutes each. Above all, the goal is for students to have an opportunity to interact with one another and with the instructor in a more informal setting. Students will earn points for each live meeting attended.

Self-Reflection Paper (50 pts.)

Over the course of the semester, students will have ample occasion for relating the course materials to their own experiences. The self-reflection paper offers students the opportunity to share their thoughts on mass communication theory and social media application from their own perspectives.

This three- to four- (3-4) page paper should include references to class lectures, readings, activities, and assignments (i.e. in the lecture from Module 2 we learned about...) but need not refer to outside readings. This is not a research paper. This paper should be more like an intelligent (albeit one-sided) conversation between mass communication colleagues that allows the writer to not only display their knowledge, but also make connections in their own lives and work. Feel free to draw from the Theory Takeaways to formulate your paper. Additionally, questions that students might consider include:

How is mass communication theory important to my field?
How are mass communication theories and paradigms important to me as an individual?
How have my communication approaches and tactics changed as a result of this course?
Why should other students take this course? How would they benefit?
What readings/activities/assignments were most meaningful to me in gaining application-based knowledge of mass communication theory?
How will mass communication theories apply to my job in the future?

Students may find it helpful to record their thoughts throughout the semester for inclusion in this final paper. The page total includes references.
Do not plagiarize your discussion posts or other written work from the semester when writing this paper. You can certainly refer to points made or ideas from your other assignments, but do not copy and paste material. This should be something new.

Paper specifications: 3-4 pages, APA-style, double-spaced, Times New Roman, 12 pt. font, 1” margins, no table of contents or abstract required. See the OWL at Purdue for assistance with APA-style writing. 
Due 3/26 by 11:00 PM EST

Case Study Presentation (80 pts.)

Students will be assigned one theoretical perspective or paradigm and then utilize that perspective to analyze, evaluate and then develop the mass communication strategies of one (1) organization/company/entity as a case study. Students will rank order theory options, but will be assigned a theory by the Instructor. **The goal of this project is to APPLY the theoretical perspective in terms of how the company you choose might have used your theory in the past, or how the company might use it in the future, all within the context of online communication.**

-Theory Choice: The list below contains the theories for use in this project:

  Two-step Flow Theory
  Herman and Chomsky’s Propaganda Model
  Diffusion of Innovations
  Media Systems Dependency
  Social Responsibility Theory (Corporate Social Responsibility)
  Interactivity Theory
  Expectancy-Value Theory
  Information Processing Theory
  Elaboration Likelihood Model
  Social Network Theory/Network Theory
  Social Exchange Theory
  Parasocial Interaction Theory
  Dialogic Theory
  Relationship Management Theory
  Other Theory of the your choosing (Requires instructor approval)

Theory choices should be ranked in order of preference and emailed to the instructor no later than Sunday, 1/15/17 at 11:00 PM EST. Preference will be given by the date I receive the email followed by the ranking of topics. Individuals that fail to meet the
deadline will be assigned at will. Topic assignments will be posted in Canvas and on the Facebook page.

**These are the components:**

1) Presentation with Slides: **12-15 slides.** You may select to audio record the slide presentation (limit presentation times to 15 minutes) OR simply provide a transcript that students/the instructor may follow through each slide (by placing a word for word transcription of the presentation in the “notes” section of PowerPoint). **If using the transcript option, you must submit an additional PDF of the “Notes” view for submission to Turnitin.com** Slide transcripts should consist of several paragraphs of text (viewers should spend app. 1 minute reading through each slide). Think about what you would say to a live audience and type it out for your transcript. Show us your professional personality!

There is **NO VIDEO COMPONENT** necessary, though students are welcome to provide a video version of their presentation as long as the slides are visible (limit 15 minutes). Include an APA-Style reference list in the slides, font can be smaller if necessary. Reference list NOT included in slide count. (12-15 slides)

2) ONE (1) Reading: One (1) academic article that adds something to the discussion aside from what is offered in your presentation slides OR one (1) current, web-linked article situating the topic (albeit potentially implicitly) within contemporary communication contexts as related to your theory. Academic articles can be accessed by searching the **UF Library online** or conducting a **Google Scholar** search. Non-academic articles could be found on sites like **Mashable** or via an online search of newspapers like the **New York Times**. If choosing a non-academic source, ensure that the article is relevant and contains credible sources. **Wikis are not permitted as reading sources or research sources.**

3) Discussion questions: Each **individual** will submit **TWO (2)** discussion questions for the weekly discussion posts, one (1) from your assigned reading selection (RRP) and one (1) based on the information in your presentation (LDP). Include these in a separate word document in your submission, or submit as a comment on the assignment in Canvas.

**Presentation Content**

I. Theory summary—Describe and summarize the theory to include major tenets, historical foundations, research applications, etc. Be sure to situate the theory among the paradigms we discussed at the beginning of the course (trends, etc.).
II. Identify and describe at least one company/entity/organization who uses (past and/or present) digital mass media. Your company should be active in the digital world either via social media, creation or use of digital technologies, etc.

III. Theory as Analytical Framework: Using your theory as a framework, analyze your organization’s digital communication efforts. How are they putting your theory into action? How are they failing to use your theory? What could they be doing better in terms of communication from your theory’s perspective? Be sure to offer concrete examples.

VI. Future Marketing Campaign—Describe how your company could apply the selected theory in new ways in the future. Develop aspects of a digital communication campaign that clearly demonstrate your mastery of the theory as well as the relevant application of the theory to your organization. Provide concrete, cohesive examples by platform and be creative!

All components (presentation, reading assignments and discussion questions) must be uploaded into Canvas no later 11:00 PM EST on Wednesday, 3/8/17 into the Assignments tab. To upload your project components, go to Canvas, ‘Assignments’ and choose ‘Case Study.’

See the OWL at Purdue for assistance with APA-style writing. Remember you need APA-style in-text citations and reference list, but no abstract of table of contents. Also, WIKIS are NOT considered credible information sources. Please avoid using them.

Deadlines for the CASE STUDY

Sunday, 1/15/17 at 11:00 PM EST: THEORY SELECTION EMAIL: Email ranked theory selections to the instructor. Theory preference given in order of email receipt, followed by rank order of theories.

Wednesday, 3/8/17 11:00 PM EST: ALL CASE STUDIES DUE IN CANVAS. This includes presentation materials, paper, reading assignments, and discussion questions. Upload all materials into the Assignments tab.

At any time: If you are having trouble with any component of this assignment, please feel free to contact the instructor for guidance or clarification.

Point Values

<table>
<thead>
<tr>
<th>Assignment</th>
<th>Point Value</th>
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<tr>
<td>Lecture Discussion Posts (LDP)</td>
<td>120</td>
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### Feedback

One of the most important ways that professors can interact with their students is through feedback on assignments. You can expect to receive very specific, constructive feedback on your work to include discussion posts and major assignments. In some instances, I will provide track changes documents to assist students with writing skills to improve their posts. As a general rule, you should receive your scores and feedback on submitted posts within 5-7 days. More time is required to complete the grading process for major assignments and will be dependent upon the number of students enrolled in the course. Also, keep in mind that the RPs will not be graded until 1-2 weeks after submission to allow time for the discussion process plus the 5-7 day grading period.

### Modules

<table>
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<tr>
<th>Module/Week</th>
<th>Readings/Lecture/Media</th>
<th>Assignments</th>
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<tbody>
<tr>
<td>Module 1, 1/4-1/8</td>
<td>Introduction to the Course and Syllabus, Defining the Digital World, What Makes Good Theory?</td>
<td>Weekly Post(s): Introduction Post, Lecture Discussion Post (LDP), Reading Reaction Post (RRP)</td>
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<tr>
<td>Course Overview</td>
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<tr>
<td>Module 2, 1/9-1/15</td>
<td>Mass Communication Theory Overview: Early Trends Part 1 and Part 2</td>
<td>Lecture Discussion Post (LDP), Reading Reaction Post (RRP), Theory Rank Email due to Instructor, 1/15/17 at 11:00 PM EST (assigned in order of receipt/ranking)</td>
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<tr>
<td>Mass Communication Theory, An overview</td>
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<tr>
<td>Module 3, 1/16-1/22</td>
<td>Uses and Gratifications Theory,</td>
<td>LDP, RRP, Mini-Module</td>
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<tr>
<td>Theory and Application: Individual Perspectives</td>
<td>Information Processing Theory, Media Systems Dependency</td>
<td>Assignment (MMA) #1, Due by 1/22 at 11:00 PM EST.</td>
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<td>Module 5, 1/30-2/5 Theory and Application: Relationships, the Self, and CMC</td>
<td>Social Presentation Theory, Impression Management, Social Information Processing Theory</td>
<td>LDP, RRP, MMA #2 The Retweet Due by 2/5 at 11:00 PM EST</td>
</tr>
<tr>
<td>Module 6, 2/6-2/12 Theory and Application: Sociological Perspectives</td>
<td>Gatekeeping, Agenda Setting, Priming, Framing, Social Responsibility</td>
<td>LDP, RRP</td>
</tr>
<tr>
<td>Module 7, 2/13-2/19 Mass Communication Theory and Society</td>
<td>Diffusion of Innovations, Knowledge Gap, Spiral of Silence, Cultivation Theory</td>
<td>LDP, RRP</td>
</tr>
<tr>
<td>Module 8, 2/20-2/26 Intercultural Theories</td>
<td>Hall, Hofstede, Development and Social Change</td>
<td>LDP, RRP</td>
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<tr>
<td>Module 9, 2/27-3/5 Marketing and Advertising</td>
<td>Marketing and Advertising Theories</td>
<td>LDP, RRP</td>
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<tr>
<td>Module 10, 3/6-3/12 Public Relations Theories</td>
<td>Public Relations and Communicating with Stakeholders</td>
<td>LDP, RRP</td>
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<tr>
<td>Module 11, 3/13-3/19 Case Study Presentations</td>
<td>CASE STUDY PRESENTATIONS</td>
<td>LDP, RRP</td>
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University Graduate Level Grading Policy: http://gradcatalog.ufl.edu/
Grades for this graduate course will be based on the total points earned over the term.

**Course Policies**

- **Student Effort**
  As with any course, students will benefit from their own effort in learning the class materials and participating fully in activities, group work, readings, etc. Student grades are often a good reflection of their attitudes and motivations in coursework.

- **Professionalism**
  Students are expected to maintain the appropriate level of professionalism, cooperation, and language in all aspects of this course including, but not limited to, weekly posts and responses to said posts, written assignments, presentations, and interactions with the instructor and colleagues. Students should also incorporate suitable standards for grammar, spelling, and word choice. Please see the Online Writing Lab (OWL) at Purdue for a refresher if necessary: https://owl.english.purdue.edu/.

- **Deadlines**
  Follow all deadlines as printed in the course syllabus and weekly modules. Mini-module, Case Study, and Self-Reflection paper assignments turned in late will be assessed a full letter grade deduction for each business day (M-F, excluding holidays).
they are late. Mini-module, Case Study, and Self-Reflection paper assignments turned in less than a full business day late will receive a 5% point deduction prior to grading. Lecture Discussion and Reading Response posts (and comments) turned a full business day late or less will receive a 1-point (out of five possible points) deduction, followed by additional points for each day late until the assignment reaches a ‘0.’

Students should utilize time management skills when completing assignments, particularly when dealing with other concerns present in daily life (jobs, children, other commitments, etc.). Students are strongly encouraged to work ahead of schedule to avoid missed deadlines, particularly in the case of final assignments.

- Communication
  If students have questions or concerns they are encouraged to communicate with the instructor via email or Skype. Please allow 48 hours for email responses or to schedule a Skype appointment unless otherwise indicated throughout the semester.

- University Policy on Accommodating Students with Disabilities:
  Students requesting accommodation for disabilities must first register with the Dean of Students Office (http://www.dso.ufl.edu/drc/). The Dean of Students Office will provide documentation to the student who must then provide this documentation to the instructor when requesting accommodation. You must submit this documentation prior to submitting assignments or taking the quizzes or exams. Accommodations are not retroactive, therefore, students should contact the office as soon as possible in the term for which they are seeking accommodations.
  Students with Disabilities who may need accommodations in this class are encouraged to notify the instructor and contact the Disability Resource Center (DRC) so that reasonable accommodations may be implemented. DRC is located in room 001 in Reid Hall or you can contact them by phone at 352-392-8565. University counseling services and mental health services:

- Netiquette: Communication Courtesy
  All members of the class are expected to follow rules of common courtesy in all email messages, threaded discussions and chats. [Describe what is expected and what will occur as a result of improper behavior]
  http://teach.ufl.edu/docs/NetiquetteGuideforOnlineCourses.pdf

- Getting Help:
  For issues with technical difficulties for E-learning in Canvas, please contact the UF Help Desk at:
** Any requests for make-ups due to technical issues MUST be accompanied by the ticket number received from LSS when the problem was reported to them. The ticket number will document the time and date of the problem. You MUST e-mail your instructor within 24 hours of the technical difficulty if you wish to request a make-up.

Other resources are available at [http://www.distance.ufl.edu/getting-help](http://www.distance.ufl.edu/getting-help) for:
- Counseling and Wellness resources
  - [http://www.counseling.ufl.edu/cwc/Default.aspx](http://www.counseling.ufl.edu/cwc/Default.aspx)
  - 352-392-1575
- Disability resources
- Resources for handling student concerns and complaints
- Library Help Desk support

Should you have any complaints with your experience in this course please visit [http://www.distance.ufl.edu/student-complaints](http://www.distance.ufl.edu/student-complaints) to submit a complaint.

- **Course Evaluation**
  Students are expected to provide feedback on the quality of instruction in this course based on 10 criteria. These evaluations are conducted online at [https://evaluations.ufl.edu](https://evaluations.ufl.edu)
  Evaluations are typically open during the last two or three weeks of the semester, but students will be given specific times when they are open. Summary results of these assessments are available to students at [https://evaluations.ufl.edu/results](https://evaluations.ufl.edu/results)

- **University Policy on Academic Misconduct**
  Academic honesty and integrity are fundamental values of the University community. Students should be sure that they understand the UF Student Honor Code at [http://www.dso.ufl.edu/students.php](http://www.dso.ufl.edu/students.php).

  The **University of Florida Honor Code** was voted on and passed by the Student Body in the Fall 1995 semester. The Honor Code reads as follows:

  Preamble: In adopting this Honor Code, the students of the University of Florida recognize that academic honesty and integrity are fundamental values of the University community. Students who enroll at the University commit to holding themselves and their peers to the high standard of honor required by the Honor Code. Any individual who becomes aware of a violation of the Honor Code is bound by honor to take
corrective action. A student-run Honor Court and faculty support are crucial to the success of the Honor Code. The quality of a University of Florida education is dependent upon the community acceptance and enforcement of the Honor Code.

The Honor Code: “We, the members of the University of Florida community, pledge to hold ourselves and our peers to the highest standards of honesty and integrity.”

On all work submitted for credit by students at the University of Florida, the following pledge is either required or implied:

"On my honor, I have neither given nor received unauthorized aid in doing this assignment."

For more information about academic honesty, contact Student Judicial Affairs, P202 Peabody Hall, 352-392-1261.

- Plagiarism

You are responsible for knowing the definition of plagiarism and various kinds of academic dishonesty. Ignorance, i.e. “I didn’t realize that was plagiarism” is not an acceptable response, and will not excuse you from academic dishonesty violations, if discovered. While you are responsible for reading and understanding UF’s policy in its entirety, examples of academic dishonesty include:

- Using phrases or quotes from another source without proper attribution or quotation marks
  For purposes of this class, five or more words (verbatim) from a source without proper attribution or quotation marks will be considered plagiarism.
- Paraphrasing without proper attribution
- “Forgetting” to source material you use (same as above, intentional or not)
- Passing off others’ ideas as your own
- Turning in the same assignment or paper for two courses, i.e. “dual submission.”
- Stealing and/or copying other students’ work, whether on a test or assignment
- Bribery
- Fabrication of material

If you have any questions about plagiarism, or how to properly cite or attribute sources, please ask. I am always happy to show you how to correctly do this in your scholarly work.